



## Registration Terms and Conditions

### CANCELLATION POLICY:

- You must notify us in writing if you need to cancel to [info@altproteinsconference.com.au](mailto:info@altproteinsconference.com.au).
- Cancellations due to change of mind made before 30 September 2021 will be refunded less 50% of the total purchase price.
- Cancellations due to change of mind from 1 December 2021 will not be refunded.
- Event cancellation due to COVID-19 will result in Food Frontier crediting registrations to a deferred event, or issuing refunds where applicable.
- If you contract COVID-19 or are a close contact and are required to isolate, or cannot travel to Melbourne due to COVID-19 travel restrictions, your ticket will be refunded. We encourage you to please notify us in writing at [info@altproteinsconference.com.au](mailto:info@altproteinsconference.com.au) as soon as possible.
- Delegate name changes made in writing to [info@altproteinsconference.com.au](mailto:info@altproteinsconference.com.au) will be accepted until COB 10 May, 2022.

### COVID-19 RELATED CAPACITY REDUCTION:

Should government regulations require reduced event capacity due to COVID-19, the following will apply:

- The first purchased tickets up to the allowable capacity will still be valid.
- Remaining ticket holders above the allowable capacity will be notified and refunded.

### DELEGATE DATA COLLECTION:

Event organiser Food Frontier is required to collect contact details of all registered delegates to communicate all relevant event information.

Your name and contact information, including electronic address and phone number, may be used by parties directly related to the event such as the host association for relevant purposes such as promotion, networking and administration of this and future events of this type, and for other communication purposes in accordance with the National Privacy Principles outlined in the Privacy Act 1988.

If you do not consent to your contact details being provided to approved stakeholders of the event, please contact [info@altproteinsconference.com.au](mailto:info@altproteinsconference.com.au). In addition, your name, position, email, organisation and state/country of origin may be published on the delegate list, which may be provided to delegates at the event. If you do not wish your details to be included in the delegate list, please contact [info@altproteinsconference.com.au](mailto:info@altproteinsconference.com.au).

### DATA PROCESSING CONSENT:

#### Why we ask for your consent

We are committed to protecting the privacy of all personal data you provide us for this event registration. The following statements describe what we are doing with your data and how long we store it so you are fully informed prior to you submitting your personal information.

Data Controller Contact:

c/- AUSVEG  
+61 3 9882 0277 or [marketing@ausveg.com.au](mailto:marketing@ausveg.com.au)

#### Why are we processing your personal data?

We ask for your personal data to facilitate your registration for this event.

#### Third Parties that will have access to your personal data

For this event, your personal data may be viewed by the event's organisers. Any hotels that you have booked with will have your email address, full name and accommodation details.

#### How long will we store your personal data?

As an AltProteins 22 attendee, your personal data will be retained indefinitely for purposes of communication for future industry events such as other conferences and webinars.

## Questions?

Should you have any questions or reservations pertaining to your personal data, please contact:

Tim Withers

c/-AUSVEG

+61 3 9882 0277 or [marketing@ausveg.com.au](mailto:marketing@ausveg.com.au)